

Davis Applied Technology College: A Utah College of Applied Technology Campus Student Records Policy

Effective Date: 9 January 2012

Campus President's Council Approval: 9 January 2012

1. Purpose

The College, a campus of the Utah College of Applied Technology (UCAT), is required to collect, tabulate, report, and archive information related to student enrollment and study. In compliance with the Family Educational Rights and Privacy Act (FERPA), and UCAT Policy and Procedures, the College is also responsible for protecting the privacy of students and to provide students with the right to inspect, review, and amend student educational records, as deemed appropriate.

2. References

- 2.1. Family Educational Rights and Privacy Act (FERPA)
- 2.2. Governmental Records Access and Management Act (GRAMMA)

3. Definitions

- 3.1. **Transcript** - A permanent record of a student's educational accomplishments including coursework completed and certificates issued.
- 3.2. **Institutional Certificate** - A formal document awarded to students who accomplish specified training goals. Certificates may recognize completion of an established program (Certificate of Completion), completion of coursework (Recognition of Training), and individual accomplishment (Certificates of Accomplishment).
- 3.3. **Continuing Education** - Courses offered by the Employer and Community Education department on a self-supporting, defined-entry/defined-exit basis outside of the normal DATC curriculum.
- 3.4. **FERPA** - Family Educational Rights and Privacy Act which is designed to protect the privacy of students and provide guidelines for the release of records.
- 3.5. **Parent** - Includes a parent, guardian or individual acting as a parent of a minor student in the absence of a parent or guardian. An education agency or institution may presume the parent has the authority to exercise the rights inherent in FERPA unless the agency or institution has been provided with evidence that there is a State law or court order governing such matters as divorce, separation or custody, or a legally binding instrument which provides the contrary.

4. Policy

- 4.1. Students providing private or controlled information are given (upon request) a reason for the collection, the intended use, classes of persons or other entities that will receive the information and the consequences for refusing to provide information.
- 4.2. Access to Student Records
 - 4.2.1. Personally identifiable information relating to a student's educational history will not be released to any individual or organization without the written consent of the student using the Student Record Release Request.
 - 4.2.1.1. Notwithstanding 4.2.1, the College reserves the right to release Directory Information unless

the student has specifically requested in writing that such information be withheld.

4.2.1.2. Directory Information includes:

Student's Name
Address
Telephone Number
Date and place of birth
E-mail address
Program(s) of study
Dates of attendance and registration
Certificates, Diplomas or Degrees awarded
Honors Received
Activities
Photos

4.2.2. Requests to access records relating to the student's education or other activities at the College can be made by submitting a Records Request Form, which is available in Student Services and includes specification for records required, including dates.

4.2.3. In keeping with GRAMA, students providing private or controlled information are given (upon request) a reason for the collection, the intended use, classes of persons or other entities that will receive the information and consequences for refusing to provide the information.

4.2.4. Information which is collected solely for use by the Employer and Continuing Education department and Northfront Business Resource Center and is not entered into the student information system, is kept private

4.2.5. The College has 45 days from the date of the request to respond. In the event that the records have been archived and aren't immediately available, the Registration Specialist will inform the individual making the request of the anticipated delay.

4.2.6. Students may file a complaint with the U.S. Department of Education concerning alleged failures by the College to comply with FERPA requirements by sending a written complaint to the following address:

Family Policy Compliance Officer
U.S. Department of Education
Washington, DC, 20202-4605

4.3. Amendments to Student Records

4.3.1. Students, instructors, or staff may ask the College to amend a record that they believe is inaccurate or misleading. Such requests should be submitted in writing using the Records Correction form and must clearly identify the part of the record to be changed and provide documentation that the change is verifiable and appropriate.

4.3.1.1. Any request for a change to a time-based record (attendance, course-completion, enrollment data, etc.) which is more than 30 days old must be approved by signature by the Director of Student Services and the affected Director of Programs.

4.3.1.2. If the College declines to change the record as requested, the College will notify the requestor.

4.4. Transcript Requests

4.4.1. Students wishing to obtain a transcript of academic work must submit a Transcript Request Form which is available in Student Services.

4.4.1.1. Any financial obligations to the College must be cleared prior to the release of a transcript.

4.4.1.2. For course taken prior to 1988, transcripts are unavailable. An enrollment verification letter can be provided based on records available for retrieval through the Utah State Archive Office (USAO). Processing time for such requests is dependent on the response time from the USAO and may take several weeks.

4.4.1.3. Some courses outside of those leading to certificates or degrees (such as those offered by the Employer and Community Education department or State Custom Fit training) may or may not be transcriptable.

4.4.2. A student may request a transcript for themselves or designate release of the document to another party, institution or organization.

4.4.3. Student transcripts will be provided within ten (10) working days.

4.5. Enrollment Verification

4.5.1. Students wishing to obtain verification of enrollment must complete an Enrollment Verification Form which is available in Student Services and indicates who is authorized to receive the verification. Enrollment verifications are processed in up to five (5) working days.

4.6. Record Security and Storage

4.6.1. Student records will be stored electronically using the College document storage and student information system.

4.6.2. Data storage and security will be managed, controlled, and backed-up by the College Information Technology Department.

4.6.3. Any student documentation that instructors receive or produce including documents provided by students to meet program admission requirements, official transcripts used in alternate documentation, industry certificate(s) or license(s) or the Recognition of Training will be submitted to Student Services to be included in the student's file.

4.6.4. Student records, including immunization records, records of clinical or other off-campus work experience, written tests, evaluations of performance tests, CPR certification or other academic records, will be managed by program instructors and stored in a secure location with reasonable effort being made to ensure that such records cannot be accessed by unauthorized persons.

4.6.4.1. Classroom/program records must be retained for a minimum of seven years (longer if so required by a program-specific accreditation). When the records are no longer needed, they will be destroyed.

4.7. Record Retention

4.7.1. The Utah State Archive retains original hardcopy files from the years 1977 – 2001. The College maintains electronic copies of all other student records. For the purposes of retaining records, all educational records at the college (whether original or re-printed from the scanning system) have the same legal effect as the original record.

4.7.2. Student records shall be retained electronically in perpetuity via the official College student information system and scanning and retrieval system. Legacy systems will be maintained as necessary to retrieve and or update records.